



Mesa County Libraries (MCL) is committed to making the information and resources available on our website and other digital services accessible to all. Our goal is to deliver a web experience that meets the “Level AA” conformance criteria outlined in the [Web Content Accessibility Guidelines v2.1 \(WCAG 2.1\)](#). This standard does not apply to web content or district documents produced by MCL before July 1, 2024.

Our ongoing efforts are focused on providing seamless user experiences for all users under any circumstances. While we are aware that there are areas on our website that could be improved for accessibility, we are dedicated to making sure that every visitor to our site is valued. We will review all areas of Library-produced web applications and web content on an ongoing basis.

Certain files on our website are in Portable Document Format (PDF) and require the [free Adobe Acrobat Reader](#).

MCL contracts the services of numerous third-party vendors to supply an array of digital content. MCL will ensure third-party content providers know of our web accessibility policy, and we will favor providers based on their accessibility conformance claims. While we cannot control the accessibility of content provided by third parties, we are happy to assist any patron with reading and accessing content on our site(s).

Should a patron need help accessing library-supplied web content, please contact us. We will respond with feedback within three business days of submission and ensure proper steps are taken to address the problem. Please be specific when describing the information you seek or the problem you encountered. If we cannot resolve the problem due to an issue stemming from a third-party content provider, we will work to assist you with reading and accessing content on these platforms.

Patrons may direct any specific questions, feedback, or issues about the accessibility of any MCL website or resources, to us by email [ask@mcpld.org](mailto:ask@mcpld.org) , call 970-243-4442 or complete the [Web Accessibility Form](#).

*REVIEWED AND ADOPTED ON June 27, 2024.*

